



# Deploy, manage, and secure your devices with **Chrome Enterprise Upgrade**

Chrome Enterprise Upgrade unlocks the built-in business capabilities of ChromeOS



**Get 24/7 support from Google**  
at no additional cost



## Drop ship devices

Drop ship devices directly to employees ready to be signed in with zero-touch enrollment.



## Advanced security

Remotely wipe or disable devices, force re-enrollment, and enable sign-in restrictions to ensure data stays in the right hands.



## Manage updates at your own pace

Choose to roll out feature updates gradually or automatically with the added option for long-term support channel.



## Reporting and Insights

Pull insightful reports including 7-day active metrics, OS versions, and crash reports.



## Granular controls

Enable single sign-on, identity-free login, and configure printer and Wi-Fi settings.



## Scalable, cloud-based management

Manage devices remotely in the Google Admin console, use third-party UEM solutions, or the Chrome Policy API to manage at scale.

“

We can centrally manage Chromebooks in all of our customer offices using Chrome Enterprise Upgrade. Everyone can be on the same version of our application at the same time—there's just a single button to deploy versions to test environments as well as production.”

**David Murray,**

Chief Technology Officer,  
Doctor.com

# Device management solution built to support multiple end states

## Multiple identity options for different use cases

- User-free sessions with Managed Guest Sessions enabling data to be erased after reboot
- Logged-in users for saving apps, settings, and files

	Cloud Worker	Virtualization	Customer self-service
User-free	✓	✓	✓
Logged-in users	✓	✓	

# Chrome Enterprise Upgrade Capabilities

## Drop ship devices

Drop ship devices directly to employees ready to be signed in with zero-touch enrollment. It's a simple 3-step process:



### Buy

Purchase device from service partner.

### Ship

Device is drop shipped directly to the user.

### Ready to use!

Device automatically enrolls into the domain, and syncs employee's policies, settings, and apps.



### Advanced security

#### Lost and stolen prevention

Stop data theft by remotely disabling devices that have been lost or stolen.

#### Persistent enrollment

Ensure devices are enrolled in management, even if the device is factory reset.

#### Application verified access

Allow third-party applications to understand the managed state of a device as a requirement to provide a service.

#### Login controls

Block employees from logging into managed ChromeOS devices with unauthorized accounts.

#### Ephemeral mode

Guarantee user data is wiped from the device upon session log out.



### Granular device controls

#### Enable and disable device policies

Enable and disable device policies, or keep the policies set to preset defaults with confidence.

#### Configure local and network printers

Configure user and printer settings, including adding and removing printers for all users or specific groups.

#### Set up networks and proxies

Set up Wi-Fi and VPN networks, ethernet, and network certificates for managed devices enrolled in your organization.

#### Manage client certificates

Manage and provision user and device certificates for authentication of internal web resources.

#### Control OS and feature updates

Choose to roll out updates gradually or automatically with the added option for the long-term support (LTS) channel.



## Reporting and Insights

### Device reporting and insights

Analyze reports of your ChromeOS devices to gather valuable fleet and usage information.

Report types include:

- **7-day active metrics:** Shows the unique ChromeOS devices your user has signed into within the past week.
- **Boot mode:** Shows boot mode for your devices.
- **Devices count by version:** Shows the number of devices running a version of ChromeOS.
- **Device release channel:** Shows release channel of your current devices.
- **OS version policy compliance:** Shows whether the device OS version is in compliance with the OS specified by your organization's policy.
- **Auto expiration (AUE) report:** Shows the number of devices expiring in each month of the selected time frame.

### Export your report data

Export your report data to a Google Sheet or download it as a CSV file.



## Scalable, cloud-based management

### Google Admin console

Use the Google Admin console to set over 600 policies, including accessibility controls, network file shares, print controls, auto-update settings, guest sessions, and more.

### Native Azure AD integration

Provide end users with a familiar login experience that integrates directly with existing Active Directory infrastructure.<sup>1</sup>

### Advanced SAML SSO

Enable end users to seamlessly log into their device and applications with SAML SSO integration.

### Third-party UEM

Set policies and remotely orchestrate your devices with industry-leading UEM providers.<sup>2</sup>

### Chrome Policy API

Manage Chrome policies at scale with custom scripts using the Chrome Policy API.

### Chrome Management Telemetry API

Monitor the operation and health of ChromeOS devices using the Chrome Management Telemetry API.

## Start a free Chrome Enterprise Upgrade trial [chromeenterprise.google/os/upgrade](http://chromeenterprise.google/os/upgrade)

The MSRP of Chrome Enterprise Upgrade vary by region and reseller.

Please contact your reseller for specific pricing available to you in your area.



And learn about the no-cost way to upgrade your Macs and PCs, get [ChromeOS Flex](#) now

